



NATIONAL RESTAURANT ASSOCIATION OF INDIA

NRAI/26-1

27 March 2020

To,
Home Secretary
Govt. of NCT of Delhi
Delhi Secretariat
IP Estate
New Delhi – 110002

FOOD DELIVERY FROM RESTAURANTS
DURING COVID-19 LOCK DOWN

Dear Sir,

1. Greetings from National Restaurant Association of India. NRAI is the Indian Restaurant Industry's leading Association. Founded in 1982 and headquartered in Delhi, we are the voice of the restaurant industry representing the interests of 5,00,000+ restaurants pan India. The restaurant industry, with an annual turnover of ~ INR 4 Lakh Crore is the third largest after retail and insurance in the service segment, providing direct employment to over 7 million Indians.

2. At the outset we would like to thank the Government for its proactive steps in combating the COVID-19 pandemic, including the latest lock down measures in the entire country. While restaurants are closed for dine in, we appreciate that food delivery has been included in the services that are permitted during the lock down. However, restaurant operators are facing challenges in getting the essential minimum staff for fulfilling such delivery services. In this regard, we request for your help in allowing movement within Delhi, Gurgaon, Noida & adjacent NCR territories for the following:

- a) Chefs & Cooks.
- b) Delivery boys/bikes.
- c) Delivery vehicles to supply stocks including vendors.
- d) Managers to run the business.
- e) Accountant/cashier for managing POS.

3. For facilitating the above, it is requested that passes may be issued to the concerned staff for their movement. These process of issuing these passes may be made online in a time bound manner through a simple form, with the pass being downloadable and printable.

ANURAG KATRIAR
Executive Director & CEO
deGustibus Hospitality
Pvt. Ltd.
President

KABIR SURI
Co-Founder & Director
Azure Hospitality Pvt. Ltd.
Vice President

PRATIK POTA
CEO
Jubilant FoodWorks Ltd.
Hony. Secretary

NITIN SALUJA
Founder Chaayos
Sunshine Teahouse
Pvt. Ltd.
Hony. Jt. Secretary

MANPREET SINGH
Director
K S Hotels Pvt. Ltd.
Hony. Treasurer

PRAKUL KUMAR
Secretary General



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4. While we all sincerely hope for a quick normalisation of the situation, we are confident that these actions will help in mitigating the problems being faced by many. We once again request for a favourable consideration and early implementation of our suggestions above, for which we will be ever grateful.

Thanking you.

Yours sincerely,

Amit Arora
Chapter Head – Delhi
NRAI
Tel: +919999999269

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