



# NATIONAL RESTAURANT ASSOCIATION OF INDIA

NRAI/26-1

08 August 2020

Shri Hemant Soren  
Hon'ble Chief Minister  
Government of Jharkhand  
Jharkhand CM Office  
1st Floor, Project Building  
Ranchi - 834004.  
Email: [chiefminister.jharkhand19@gmail.com](mailto:chiefminister.jharkhand19@gmail.com)

## REQUEST FOR OPENING OF DINE IN SERVICES IN RESTAURANTS

Hon'ble Chief Minister,

1. Greetings from National Restaurant Association of India. NRAI is the Indian Restaurant Industry's leading Association. Founded in 1982 and headquartered in Delhi, we are the voice of the restaurant industry representing the interests of 5,00,000+ restaurants pan India. The restaurant industry, with an annual turnover of ~ INR 4 Lakh Crore is the third largest after retail and insurance in the service segment, providing direct employment to over 7 million Indians.

2. At the outset, we would like to thank you for the steps taken in combating the COVID-19 pandemic in Jharkhand. However, the restaurant industry has been one of the worst affected because of this pandemic and subsequent lock downs, and at present is fighting for its mere survival. We are staring at unmeasurable losses, prospect of several businesses closing down and most importantly, a scary spectre of job loss to many in the sector.

3. As part of the unlock measures announced by MHA, the restaurant dine-in services have been permitted from 08<sup>th</sup> June onwards. However, the state government has only permitted delivery/take away till now. This is further hurting the interests of all stakeholders – industry for loss of business; state government for loss of revenue and delayed economic recovery; and consumer for a continued negative sentiment.

4. In view of the above, it is requested that Dine-in services in restaurants may be opened up in the State as a part of the unlock measures. The industry will take all measures for implementing the guidelines as required for ensuring a safe environment for both guests and staff.

**ANURAG KATRIAR**  
Executive Director & CEO  
deGustibus Hospitality  
Pvt. Ltd.  
**President**

**KABIR SURI**  
Co-Founder & Director  
Azure Hospitality Pvt. Ltd.  
**Vice President**

**PRATIK POTA**  
CEO  
Jubilant FoodWorks Ltd.  
**Hony. Secretary**

**NITIN SALUJA**  
Founder Chaayos  
Sunshine Teahouse  
Pvt. Ltd.  
**Hony. Jt. Secretary**

**MANPREET SINGH**  
Director  
K S Hotels Pvt. Ltd.  
**Hony. Treasurer**

**PRAKUL KUMAR**  
**Secretary General**



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5. It is reiterated that the above measure will help in reviving consumption and putting the economy on a recovery path at the earliest. We therefore humbly request you for your kind consideration and favourable action on our above suggestion. This is critical for the immediate survival and subsequent revival of the restaurant industry in Jharkhand.

Thanking You,

Sincerely,

Prakul Kumar  
Secretary General  
For National Restaurant Association of India  
Authorised Signatory  
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